

QUALITY POLICY

The Management is firmly committed to ensuring the correct application of the regulations that are at the basis of the design, construction and placing on the market of OLR products, as well as the full satisfaction of all interested parties, and in particular of clients, end users of their products, as well as the control and monitoring bodies responsible for auditing the production of OLRs. The Management is committed to respecting the environment in compliance with the laws and directives in force on our national country.

To this target, the Quality Manual is issued, implemented and maintained, suitable to the type, extent and volume of the activities carried out by OLR and in compliance with the standard EN ISO 9001:2015 and EN ISO 3834-2:2021, which integrates with existing quality systems structured by Specific Codes (for example, Quality Control Manual for products marked ASME)

In particular, the Management intends to pursue a systematic improvement of the effectiveness of the quality system, considering the various factors that determine it, including evaluations of opportunities and risks. The improvement must also include the working methods, the equipment used, the suitability of the personnel and external collaborators used.

In any case, the improvement actions must be appropriate to the purpose and the industrial business context of OLR in support of its strategic direction, periodically assessed.

All the staff of OLR, as part of its work purpose, is involved in the implementation of the quality system and to reach this target specific training initiatives can be envisaged.

Process managers are required to respond to the correct and effective application of the criteria and requirements of the quality system (system), as far as they are responsible.

The Management establishes in the Quality Manual and annually confirms commitments and objectives for quality, such as:

- Customer satisfaction;
- Control and reduction of non-conformities in the implementation of construction processes in place and during on-site activities;
- Monitoring of the system to ensure its effectiveness and updating.

In pursuing these objectives, the following are guaranteed:

- The adoption of non-discriminatory policies and procedures;
- The use of adequate and verified structures as required by the laws in force;
- The use of personnel without conditioning or pressures of a commercial, financial or other nature that could influence their decisions;
- Impartiality, absence of conflict of interests and independence in the work of its structure and of the personnel used;
- The necessary confidentiality of information obtained during the course of its activities at all levels;
- The direct assumption of responsibility for additional quality system certification required for the design, construction, testing, marking and certification of its products according to contractual or binding requirements (for example ASME, AD2000, ISO 3834) and to their management in line with the principles expressed in the Quality Manual;
- The adequacy of resources according to the growth and expansion of activities.

The Management, directly and through its managers involved in the individual processes, intends to keep itself constantly informed about the problems concerning the quality management system and will intervene personally to ensure the adequacy and effectiveness of the system and its continuous improvement, adopting the measures that will be suitable for the purpose.

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